Questions for Councillors
March 2017

This questionnaire has been designed to gather evidence about Councillors’ involvement and knowledge of the Edinburgh Trams Project. The questionnaire contains 12 questions and, for guidance, a list of issues that may assist you in answering these questions. Please ignore any questions and issues which you feel do not apply to you, for example, questions that relate to a period when you were not serving as a Councillor of the City of Edinburgh Council.

If you have received the questionnaire in paper-format but would like to provide an electronic response please contact evidence@edinburghtram inquiry.org and we will send you the electronic version.

Your details

In order for the evidence to be analysed and taken forward by the Inquiry we require some information about you.

As you are responding as a Councillor (or ex-Councillor) your name and ward will be published, but your postal address, postcode, telephone number and email address will not be published.

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<th>Ward</th>
<th>PORTOBELLO</th>
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<td>Period that you were a Councillor</td>
<td>1994 - 2007 (LABOUR)</td>
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<tr>
<td>Surname</td>
<td>MARSHALL</td>
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<td>Forename</td>
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What will happen to your response

Your answers will be considered by the Inquiry and will form part of the record of the Inquiry.

All of the written evidence, unless deemed offensive or inappropriate, which is submitted through this process will also be published on the Inquiry’s website at

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some point, either during the Inquiry proceedings or when the Inquiry Report is issued.

The Inquiry team may wish to explore the evidence you have provided in more detail. They may wish to contact you following completion of this questionnaire to take a statement from you, and you may be invited to give evidence at an oral hearing. However, not everyone who submits written evidence at this stage will be invited to provide more information, and participation at any oral hearings would be by invitation only.

Questions

Please refer to the guidance to assist you in answering these questions.

1. Please provide an overview of your duties and responsibilities as a Councillor? Please also provide an overview of any duties and responsibilities you had in relation to the Edinburgh Trams Project.

   (i) To provide representation on issues relevant to the Council for the electorate in my ward. To sit on various selected committees of the Council and outside organisations.
   (ii) To consider reports to full Council in particular on the tram project. I was not on the Board of the Arms-length Delivery Company.

   [Please insert extra pages if required]

2. Do you have any comments on the trams project during the initial proposals stage (i.e. between 2000 and 2006)?

   The Edinburgh tram project was taken on by the Council following lobbying in particular by Fife Ports and those promoting development along the city’s waterfront. The return of threats to Edinburgh had long been spoken of but this was the catalyst which led to the establishment of the project. My main concern on the project was the choice of a route running parallel to the main line railway and across Cardock links golf course. I thought that running along Dalry Road and George Road would better serve the city – but I accepted in the end the route now built.

   [Please continue on additional pages if required]
3. Do you have any comments on the trams project in relation to events between May 2007 and the signing of the infrastructure contract in May 2008?

I \underline{\text{PLEASE TO BE A COUNCILLOR IN MAY 2007}}

[Please continue on additional pages if required]

4. Do you have any comments on events after May 2008, including, in particular, in relation to the dispute that arose with the infrastructure consortium?

\underline{AS ABOVE}

[Please continue on additional pages if required]
5. Do you have any comments in relation to the settlement agreement reached at the Mar Hall mediation in March 2011, and finalised later that year?

No.

[Please continue on additional pages if required]

6. Do you have any comments on the project management or governance of the trams project?

I thought that setting up tie as the delivery company for the trams was legitimate in that the council did not have the expertise in-house to manage the project & it would not have been sensible to have hired staff on the council payroll given the relatively short term nature of the project.

As for oversight of tie, I was not on the board, my main concerns arose as a result of the turnover of Chief Executives of tie.

[Please continue on additional pages if required]
7. Do you have any comments on the reporting of information relating to the trams project to Councillors?

COUNCILLORS ARE FOR THE MOST PART, LAY PERSONS AND BUSY WITH MANY OTHER COUNCIL MATTERS AND WORKING LIVES.

THE VARIOUS BUSINESS CASES NEED SPECIALIST ANALYSIS AND WHILE ONE MAY BE REASONABLE OR THEM, COUNCILORS ARE NOT REALLY QUALIFIED TO CHALLENGE THEM.

[Please continue on additional pages if required]

8. Which body or organisation do you consider was ultimately responsible for ensuring that the trams project was delivered on time and within budget?

THE CITY OF HAMILTON COUNCIL

[Please continue on additional pages if required]
9. What do you consider were the main reasons for the failure to deliver the project in the time, within the budget and to the extent projected?

My guess is that the contract with Bilfinger Berger was either too highly specified or too flexible (which I don't know) to cope with the variations required when conditions below the streets were realised.

On a governance level, from May 2007 the council was run by a Lib-Dem/SNP coalition who were openly at loggerheads about the tram (the Lib-Dems supportive, the SNP firmly against). This, I think, led to a paralysis of decision-making at a time of great difficulty for the project. This was further compounded by the Scottish Government who, opposed to the tram, had nevertheless been forced to allow it to proceed through a vote in the Scottish Parliament thereafter, whilst having the cash.

[Please continue on additional pages if required]

10. Do you have any comments on how these failures might have been avoided?

As above, a more active participation in the oversight and management of the project by the Scottish Government and Transport Scotland - especially in the context of a council politically paralysed on this matter -

[Please continue on additional pages if required]
11. What do you consider are the main consequences of the failure to deliver the trams project in the time, within the budget and to the extent projected?

The main consequence will huge disruption to the life of the city — probably this could be costly. This disruption was especially frustrating when no actual work was being carried out.

Secondly, the impact for the tram project — to open or the city’s waterfront for sustainable development within the boundaries of the city — was never realised. We got a line instead which barely touches centres of population in the city — town really is of use for those going to/from Edinburgh Park. The 100 express B’s is faster to the airport — we were always told the tram would be faster.

All this has led to public scepticism — which will take a long time to dissipate.

[Please continue on additional pages if required]

12. Are there any other comments you would like to make that fall within the Inquiry’s Terms of Reference and which have not already been covered in your answers to the above questions? (The Terms of Reference can be found on the Inquiry’s website)

In relation to earlier paragraphs:
6. The various benefit cost ratios were very reported and gave a sense of whether or not the project was worth proceeding with (B/C > 1). I never had total confidence in these “business cases”, however, they’re a help to the lay person (as councillors I usually am) but are often somewhat inaccurate when viewed with hindsight.
7. That the cost of the project had increased + this would have to be reduced in scope

[Please continue on additional pages if required]
Guidance:
Possible issues to consider in your response

Your duties and responsibilities

1. It would be helpful if you could set out the dates you served as a Councillor, the Ward you represented, the political party (if any) you were a member of and any positions in CEC you held (e.g. membership of committees, Group Leader etc)?

2. Were you a member of the Tram Project Board, TIE Ltd or TEL Ltd? If so, please provide dates.

3. Do you consider that you, or other Councillors, had any relevant qualifications or experience that assisted when taking decisions relating to the Edinburgh Trams Project? Did you receive any training or guidance in that regard? Do you consider that any such training and guidance would have been helpful? If you were given some training was it sufficient to enable you to fully consider the issues relating to the trams project that were brought before the Council? If not what was missing?

4. Did the fact that not all members/political parties supported the trams project cause any problems or difficulties (and, if so, in what way)?

Initial proposals (2000 to 2006)

5. What were your views on the creation of TIE to deliver the various projects forming part of the Council's New Transport Initiative, including the Edinburgh Trams Project? What was your understanding of how CEC would, and did, exercise control over TIE? Did you have any concerns in relation to these matters?

6. Various draft Business Cases and STAG (Scottish Transport Appraisal Guidance) appraisals were produced between 2002 and 2006. Did you have any views on these documents including, for example, the various estimates for the project and the allowance for risk?

7. The Council decided in January 2006 to build the tram network in phases, with a first phase to be built from Edinburgh Airport to Leith Waterfront. What was your understanding of the reason for that decision? What were your views?

8. What was your understanding of the procurement strategy for the trams project including, in particular, the aims of the procurement strategy, the extent to which design and utility diversions would be complete before the infrastructure works commenced and the extent to which the infrastructure contract would be a fixed price contract?
Events between May 2007 and May 2008

9. Following local government elections in May 2007 the administration of the Council changed from a Labour administration to a Liberal Democrat/SNP coalition. Do you consider that that had any effect on the trams project (and, if so, in what way)?

10. Following national elections in May 2007, and a vote in the Scottish Parliament, the SNP government announced that funding from Transport Scotland for the trams project would be capped at £500m. What was your awareness and understanding of the extent to which the capping of the grant from central government represented an increased risk for CEC? What was your understanding of the steps taken by CEC following the capping of the grant to address, quantify and mitigate any increased risk?

11. The Council’s approval was sought in October and December 2007 for the Final Business Case for the trams project. In general, what were your views on the Final Business Case?

12. What was your understanding in late 2007 of the extent to which design and utility works were complete? What was your understanding of any difficulties that could arise from incomplete design and utility diversion works and how any such difficulties would be addressed?

13. What was your understanding in late 2007 of the extent to which the infrastructure contract was a fixed price contract? What was the basis of your understanding? How important to you was it that the infrastructure contract was a fixed price contract? To what extent, if at all, did your understanding in that regard influence your vote on whether the trams project should proceed?

14. What was your understanding of the allowance for risk made by TIE/CEC (including the amount of the risk allowance and the main risks allowed for)?

15. In early 2008 there were various increases in the price of the infrastructure contract. What was your understanding of the reasons for these increases?

16. The infrastructure contract was signed in May 2008. What was your understanding at that time of (i) which party bore the risks arising from any incomplete design and utility diversion works, (ii) the extent to which the infrastructure contract was a fixed price contract and (iii) the extent to which the aims of the procurement strategy had been met?

The dispute (May 2008 onwards)

17. In general, what information were you given as to the progress made with the design, utility diversion and infrastructure works after May 2008? Were you given progress reports or revised estimates of risk?

18. When, and how, did you first become aware of the dispute between TIE and the infrastructure consortium, BSC? What was your understanding of the nature of the dispute and the reason(s) for the dispute? What were your views on the dispute, including which party or parties were primarily responsible for the dispute arising? What was the basis of your understanding of these
matters? Did your views on these matters change at any time (and, if so, when and why)?

19. A dispute arose in respect of track laying works due to commence at Princes Street in February 2009. What were you told about the Princes Street dispute and the agreement to resolve that dispute? What were your views?

20. What was your understanding of, and views on, TIE's strategy to resolve the dispute? To what extent, if at all, did you consider that that strategy had been approved by the Council?

21. What were you told about the use of the contract dispute resolution procedures including, in particular, the referral of certain of the disputes to adjudication? What were you told about the outcome of these procedures including, in particular whether the outcomes were more favourable to TIE or to BSC? What was the basis of your understanding of these matters?

22. What were your views on the letters sent by BSC directly to Council members in 2010?

23. In late 2010 the Council were provided with a refreshed Business Case, which recommended building a line from the Airport to St Andrew Square. What were your views on that proposal?

24. At a Council meeting in December 2010 an amendment was passed to request a review of the updated Business Case by a specialist public transport company with no previous involvement with the trams project. What was your understanding as to why members requested that review?

The Mar Hall mediation in March 2011

25. What were your views on the proposals for mediation that took place at Mar Hall in March 2011? To what extent, if at all, were Councillors consulted on, or had an input into, CEC/TIE's strategy for the mediation?

26. What were you told about the outcome of the mediation? What were your views?

27. What did you understand to be the main changes brought about as a result of the mediation?

28. Do you consider that you were provided with adequate briefing in relation to the mediation, both before and after the mediation?

29. What was your understanding of, and views on, the Council's decision in late 2011 to build a line from the Airport to Haymarket before, shortly afterwards, voting to build a line from the Airport to St Andrew Square/York Place?

30. What were your views on the settlement agreement reached in September 2011?
31. What did you understand to be the respective roles and responsibilities of CEC, TIE, TEL, the Tram Project Board and Transport Scotland in relation to the trams project?

32. Do you have any views on whether members and officers of CEC should have been more actively involved in the project? Did you hold these views at the time or later? Do you consider that members and officers of CEC exercised effective oversight and control over the trams project (and, if not, why not)?

33. Did you have any concerns at any time in relation to the performance of any of the bodies involved in the project management or governance of the trams project, or the senior personnel in any of these bodies? If so, what were your concerns? Did you report or discuss any such concerns with anyone (and, if so, with whom and what was their response)?

34. Which official or officials in CEC were responsible for advising Councillors of developments relating to the trams project, including explaining the risks and liabilities of the Council arising from the project?

35. Were issues relating to the project discussed separately or in the course of other Council business? Do you consider that there was sufficient time at Council meetings to discuss and consider the project? Did you have a free vote in relation to matters relating to the trams project or were you required or encouraged to vote along party lines?

36. How were you, as a Councillor, kept informed of developments relating to the trams project?

37. Did other Council members (including the Council Leader, the Finance and Transport Convenors and Group Leaders) receive separate briefings on the project? If so, did they, in turn, keep you informed?

38. What was your understanding about the level of information that you required before taking a decision in respect of the trams project?

39. In general, do you consider, that Council members were provided with sufficient information in relation to the trams project? Do you consider that members were advised in sufficient detail of developments in relation to the trams project? Were members provided with any guidance (eg on financial and or technical matters) to assist them in coming to decisions? Was information and advice provided in a clear and intelligible form? Did you have the opportunity to request further information, or seek further guidance, advice or clarification and, if so, by what means? Did you ever make such a request and, if so, what was the response? Do you consider that the information and advice provided to members was accurate? Did you have any concerns in relation to these matters? If so, did you express these concerns to others (and what was their response)?
40. To what extent did concerns over commercial confidentiality affect the information provided to and from Council members? What steps were taken to address any such concerns? Do you consider that concerns in relation to commercial confidentiality adversely affected Councillors’ understanding of the project (including the problems that arose) and their ability to take informed decisions?

41. What was your understanding in relation to the extent to which information provided to Council members derived from TIE and the extent to which it was produced or checked by Council officers?

42. How did you report matters relating to the trams project to your constituents? Did your constituents report concerns relating to the trams project to you? If so, how and what steps did you take to address your constituents’ concerns?

43. To what extent, if at all, was your understanding of, and views on, the trams project informed by what was reported in the media?

Cost overrun and consequences

44. When, and how, did you first become aware that there was likely to be a significant cost overrun, including that the total cost of the project was likely to exceed £545m? What did you understand to be the main reason(s) for that overrun?

45. What was your understanding following the Mar Hall mediation as to how the additional contribution by the Council would be financed, including the different financing options? What was your understanding about the effect that was likely to have on the Council’s finances and expenditure, including on services and capital projects etc?

46. Do you consider that Councillors were kept properly informed of the risk of a cost overrun throughout the project, including the likely amount of the overrun?

47. What do you consider to be the main consequences of the failure to deliver the trams project in the time, within the budget and to the extent projected, both on your constituents and more generally?

48. To what extent did the shortened line result in the project failing to meet the objectives and benefits set out in the Final Business Case?

49. What was the effect of the additional borrowing by CEC for the trams project on the Council’s finances and expenditure, including on services and capital projects etc.?