

Response ID ANON-PA1N-7GZR-T

Submitted on 2015-05-13 10:27:04.869437

Evidence

Questions about you: In order for the evidence to be analysed and taken forward by the Inquiry we will need some further information about you and / or your organisation. Please note that all evidence submitted to the Inquiry may be published at any point during the Inquiry or when the Inquiry Report is issued. If you are responding as an organisation your full details will be published. If you are responding as an individual your name will be published, but your address will only be published if the Inquiry considers this to be relevant to the evidence submitted.

Organisation Name (if applicable):

Surname:

Goodall

Forename:

Andrew

Postal Address:

[REDACTED]

Edinburgh

Postcode:

[REDACTED]

Phone:

[REDACTED]

Email:

[REDACTED]

Are you responding as an organisation or an individual?

Individual

Does your evidence relate to a particular period of time?

Yes

If yes, what period?:

total period of tram works

Does your evidence relate to a particular event or activity?

Yes

If yes, please explain what the event / activity was.:

over the duration of the tram road works no mention has been made of the time which regular commuters lost due to delays, route changes etc. I travel daily to work my trip takes one hour and involves changing buses at the west end of Edinburgh, when the Tram works got underway my journey time increased on average to one hour 20 minutes this was twice a day.

I was not advised in advance of route changes, bus stop changes or diversions. Normally this would not have been a great issue, but over the years it would become a major issue not only for me but countless other commuters and travellers especially for early morning commuters who would arrive at their bus stop only to find it had been changed over night.

The most common question would be 'does anyone know where the bus stop is for the'

It does not take much to calculate what this represents on a weekly/monthly/ yearly basis. The total inconvenience to all commuters over the years this project took must be incalculable. All we get in return is increased bus fares and a tram system which is 2nd class

We are particularly interested in:• How you found out about what was happening, and how informed you were throughout the project• What did you think would happen• What actually happened• What were the effects if any, on you (or your organisation) at the time of the project•

What if any, were the on-going or longer-term effects on you (or your organisation). Please write your evidence here.

We are particularly interested in:

As I mentioned I lost a considerable amount of time due the Tram works 30 to 40 minutes a day wasted sitting buses, this would have been acceptable over a short period of time but not over such a long time scale.

Also my work place is has a ridged policy about being late for work, and this can cause disciplinary measures to be taken if you are consistently late . The Tram works and the warnings of changes were so inaccurate that it became imposable to be sure of your time of arrival at work, I like many others would have to leave earlier than normal and then frequently just got to work on time. This was stressful as no one wants to be disciplined for something out with your control , the excuse that the bus was late was no longer accepted.

Had we kept to the original time scales for the project and in return had a first class tram net work, these inconveniences could have been acceptable, but not year after year

The complete lack of communication and lack of forward planning by those responsible was un acceptable and not only showed Edinburgh in a very poor light but also Scotland to.

Do you have any documents which you think it would be useful for the Inquiry to see?

No

Details of documents:

Upload documents:

No file was uploaded

Upload documents:

No file was uploaded

Upload documents:

No file was uploaded

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No file was uploaded

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No file was uploaded

Are you content for the Edinburgh Tram Inquiry team to contact you again in relation to this evidence?*

Yes